

## **CodeVita FAQs, General Instructions and Best Practices**

### **Frequently Asked Questions (FAQs):**

**Q1. I'm getting the message "User already logged in. Please try after 15 minutes". What do I do?**

A1. Please use the logout button to close your active session. In case you close your session without logging out properly or accidentally, you will be able to login again only after 15 minutes after your current session closure. If you are still unable to access the page, then please check your network strength. You may refresh the cache memory in your browser settings as well before logging in again.

**Q2. "How do I log in and take part in the contest?"**

A2. For participating in the contest, candidates are required to directly log in to the contest site [www.tscocodevita.com](http://www.tscocodevita.com). They can use their registered Email ID as their Username and same Password that they had set before. Once into the contest, the timer will start for the next 6 hours irrespective of personal breaks.

**Q3. "I do not remember my password, what can be done?"**

A3. Please visit the contest site [www.tscocodevita.com](http://www.tscocodevita.com) and click on the 'Forgot Password' feature on the Login page. On selecting which, the system will ask for the registered Email ID. Post that, a One Time Password (OTP) will be sent on the registered Email ID. This password is valid for one time usage only. It is advisable to change the password immediately upon logging in. Please note that the password is case-sensitive.

**Q4."Can I submit solution in any extension?"**

A4. You can only upload a solution whose extension belongs to one of the following -.c, .cpp, .py, .java, .rb, .cs,.php, .pl, otherwise you would not be able to submit.

**Q5. "What does attribution of code mean?"**

A5. During the CodeVita contest a participant can refer to web resources but has to declare the web links that they have referred before submitting his/her solution on the CodeVita system. This is referred to as the 'Attribution of Code'

If the student has written the entire code from scratch, 'Attribution of code' does not apply.

**Q6. "Where do I mention the attributed code?"**

A6. Before you submit your solution on CodeVita system, you find an option asking whether you have referred to any external source code, which you have to select. If you have, then click on 'Yes' and give the entire detail of the source code. You will have to provide complete link/URL of the code which you have referred to.

**Q7. “What is proper attribution of Code?”**

A7. Providing the entire link/ URL of the source code is the proper attribution of Code. Through the link/URL we can access/view the source code.

Generic entries like ‘Google.com’, ‘www.codechef.com’, ‘stackoverflow’, ‘stackoverflow.com’, ‘Friend’s Code’, ‘Internet’ and other incomplete entries will not be accepted.

**Q8. “What happens if I do not attribute the code I have referred to?”**

A8. Your submission will be considered as ‘plagiarized’ and you will not be considered for next round of the contest

**Q9. “I am getting errors like ‘program doesn't exist’, '404 error’ and sometimes my submit button is not visible.”**

A9. Before logging in, request you to kindly delete cached files by pressing Ctrl + Shift + Del, then ensure the checkbox for 'Cached Images and Files' is checked, and then click on 'Clear Data'. Ignoring this step might cause the erroneously cached files to misbehave on the site.

**Q10. “Can I take personal breaks in between the contest?”**

A10. It is advised to start the contest only once you are ready because, as mentioned earlier, once into the contest, the timer will continue for the next 6 hours irrespective of personal breaks. You will have to manage your time accordingly. For breaks, please logout of the system by pressing on the Logout button otherwise there will be a waiting period of 15 minutes to log-in again.

**Q11. “When I click on compile and run, its showing ‘Problem does not exists’ Or “I am not able to view the ‘Upload solution’ button while submitting my code” Or “I get an error message that site cannot be reached”**

A11. Please crosscheck this troubleshooting checklist:

- Ensure you are using a wired/reliable network. Mobile network usage is not recommended, as there can be network fluctuations.
- Compatible browsers are Chrome and Firefox.
- Browser being used should be updated to the latest versions.
- Ensure that Javascript is enabled on your browser.
- Ensure that any org / institute/system level proxy is not blocking any content of Codevita site.
- Suggest you to clear the browser cache and downloaded files and try again.

If you use 'Online Editor' option and find the 'Problem Does not Exist' error while trying to submit the code, please "Logout" of the current session, close any online editor tabs and then try to login again.

**Q12. “Since I have logged in, my clock is showing my time as 00:00:00.”**

A12. Please note that your local system time, most likely, will be incorrect. Please rectify the same. Also, please clear browser cache and files history. Once done, logout and login again newly to get reflected.

**Q13. “I want the answers to all the questions asked in the contest”**

A13. Please note that we do not reveal the answers to the CodeVita questions. You have to successfully solve the question in the system to know the correct answer.

**Q14. What are the general instructions and some of the best practices I should know before Round 1?**

A14. The Must-know General Instructions and Best Practices before logging in for the contest are as follows:

- You will have 6 hours to take the contest. Your 6 hours start the moment you click on ‘Start Contest’ button after you login to [www.tscodevita.com](http://www.tscodevita.com) on the day of the contest.
- In order to get your full quota of 6 hours, ensure that you login to the contest at least 6 hours before the contest ends.
- If you login with less than 6 hours remaining for the overall contest, you will have less time to complete the contest.
- Verify that you can log into CodeVita platform [www.tscodevita.com](http://www.tscodevita.com) with your mail ID Password, post your registration.
- Network - Ensure that you have reachability with [www.tscodevita.com](http://www.tscodevita.com) from a reliable and stable network (say Home network or Institute network). The mobile network is not recommended due to fluctuations.
- Expert Tip:** It is advised to set up your local environment much before the contest so that you get accustomed to it. Match your language compilers and/or interpreters with the supported versions, the list can be viewed at <https://www.tscodevita.com/codevita blog.jsp>. Coding in a local System is not only fast, it is convenient too as per our top coders, as it saves the code directly to your machine. Coding online invokes you to submit twice, once for public test case and then final submission for Private testcases. Compiling offline allows you to upload the final solution only once and saves time.
- Submit solutions to the questions only in supported languages like C, C++, C#, Java, Perl, Python, Ruby and PHP.
- Familiarize yourself with application controls, look and feel and feedback mechanisms.
- If you are going to be using shared infrastructure like a college Lab, ensure that [www.tscodevita.com](http://www.tscodevita.com) is accessible from your target environment. Also, check that your college firewall is not blocking the contest site.
- The site is best viewed in modern browsers like Chrome, FireFox and IE 9 and above. Ensure you are using a compatible browser.

- Ensure that your browser supports JavaScript. Site will not work properly if your browser has blocked JavaScript. Bookmark the site for quick access later on.
- Please go through the guidelines, sample questions, self-help trivia and FAQs in [www.tscodevita.com](http://www.tscodevita.com) before starting the contest.
- Last but not the least, plagiarism will have very serious consequences in the actual contest, we have an entire team and a strong, robust system dedicated to check plagiarism, so refrain from copying codes as a general practice.